LIMITED WARRANTY ON DELTA® FAUCETS

Limited Warranty on Delta® Faucets

Parts and Finish

All parts (other than electronic parts and batteries) and finishes of this Delta[®] faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the faucet was first installed or, for commercial users, for five (5) years from the date of purchase.

Electronic Parts and Batteries (if applicable)

Electronic parts (other than batteries), if any, of this Delta® faucet are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

What We Will Do

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period (as described above), any part or finish that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies**.

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the faucet resulting from reasonable wear and tear, misuse, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Delta® replacement parts.

<u>What You Must Do To Obtain Warranty Service or Replacement Parts</u> A warranty claim may be made and replacement parts may be obtained by calling 1-800-345-3358 or by writing to:

In the United States and Mexico:

Delta Faucet Company Product Service 55 E. 111th Street Indianapolis, IN 46280

In Canada:

Masco Canada Limited, Plumbing Group Technical Service Centre 350 South Edgeware Road St. Thomas, Ontario, Canada N5P 4L1

Proof of purchase (original sales receipt) from the original purchaser must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company. This warranty applies only to Delta® faucets manufactured after January 1, 1995 and installed in the United States of America, Canada and Mexico.

LIMITED WARRANTY ON DELTA® BATHING PRODUCTS

Limited Warranty on Bathing Products

This bathing product is warranted to the original consumer purchaser or commercial user, as applicable, to be free from defects in material and workmanship for the applicable period specified below:

Delta® Tubs, Shower Bases, and Walls

Ten (10) years from the date of purchase by the original consumer purchaser or, for commercial users, one (1) year from the date of purchase.

<u>Delta® Glass and Frameless Shower Enclosures and Shower Doors</u> Five (5) years from the date of purchase by the original consumer purchaser or, for commercial users, one (1) year from the date of purchase.

<u>Peerless® Tubs, Shower Bases, Shower Enclosures, and Walls</u> Three (3) years from the date of purchase by the original consumer purchaser or, for commercial users, one (1) year from the date of purchase.

<u>All Other Tubs, Shower Bases, Shower Enclosures, and Walls</u> One (1) year from the date of purchase by the original consumer purchaser or commercial user.

What We Will Do

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period, any part that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price (the return of the product may be required at Delta Faucet Company's option). **These are your exclusive remedies**.

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the product resulting from reasonable wear and tear, misuse, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Delta®/Peerless® replacement parts.

What You Must Do To Obtain Warranty Service or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by calling **1-800-355-2721** or by writing to:

In the United States and Mexico:

Delta Faucet Company Bathing Products 55 E. 111th Street Indianapolis, IN 46280

Contact Form

In Canada:

Masco Canada Limited, Plumbing Group Technical Service Centre 350 South Edgeware Road St. Thomas, Ontario, Canada N5P 4L1

Contact Form

Proof of purchase (original sales receipt) from the original purchaser must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company. This warranty applies only to bathing products that are installed in the United States of America, Canada and Mexico.

DO NOT USE CERTAIN CLEANING PRODUCTS. Cleaning products containing the following chemicals can cause this bathing product to crack or discolor and use of cleaning products containing these chemicals will void this warranty:

- Naphtha
- Amyl Acetate
- Hydrogen Peroxide Solution (common hydrogen peroxide)
- Toluene
- Ethyl Acetate

- Lye (common in drain cleaners)
- Acetone

LIMITED WARRANTY ON DELTA® TOILETS

LIMITED WARRANTY ON DELTA® TOILETS

<u>Chinaware</u>

Chinaware parts of the Delta[®] toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for as long as the original consumer purchaser owns the home in which the toilet was first installed or, for commercial users, for five (5) years from the date of purchase.

Mechanical Parts

Mechanical parts of the Delta[®] toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase.

Electronic Parts and Batteries (if applicable)

Electronic parts (other than batteries), if any, of this Delta[®] toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for five (5) years from the date of purchase or, for commercial users, for one (1) year from the date of purchase. No warranty is provided on batteries.

Toilet Seats

Toilet seats of the Delta[®] toilet are warranted to the original consumer purchaser to be free from defects in material and workmanship for one (1) year from the date of purchase. Toilet seats of the Delta[®] toilet are not designed or intended for commercial use; therefore, no warranty is given on the toilet seat if used for commercial purposes.

What We Will Do

Delta Faucet Company will repair or replace, free of charge, during the applicable warranty period, any part that proves defective in material and/or workmanship under normal installation, use and service. If repair or replacement is not practical, Delta Faucet Company may elect to refund the purchase price in exchange for the return of the product. **These are your exclusive remedies**.

What Is Not Covered

Any labor charges incurred by the purchaser to repair, replace, install or remove this product are not covered by this warranty. Delta Faucet Company shall not be liable for any damage to the product resulting from reasonable wear and tear, misuse, abuse,

neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. Delta Faucet Company recommends using a professional plumber for all installation and repair. We also recommend that you use only genuine Delta® replacement parts.

<u>What You Must Do To Obtain Warranty Service or Replacement Parts</u> A warranty claim may be made and replacement parts may be obtained by calling 1-855-345-1345 or by writing to:

In the United States and Mexico:

Delta Faucet Company Product Service 55 E. 111th Street Indianapolis, IN 46280

Contact Form

In Canada:

Masco Canada Limited, Plumbing Group Technical Service Centre 350 South Edgeware Road St. Thomas, Ontario, Canada N5P 4L1

Contact Form

Proof of purchase (original sales receipt) from the original purchaser must be made available to Delta Faucet Company for all warranty claims unless the purchaser has registered the product with Delta Faucet Company. This warranty applies only to Delta[®] toilets installed in the United States of America, Canada and Mexico.

DO NOT USE IN-TANK BOWL CLEANERS. Products containing chlorine or chlorinerelated products can seriously damage fittings in the tank, which can cause leakage and property damage. Delta Faucet Company shall not be responsible or liable for any tank fitting failure or damage caused by the use of in-tank bowl cleaners. . <u>Limitation on Duration of Implied Warranties</u>. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitation of Special, Incidental or Consequential Damages. DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), WHETHER ARISING OUT OF BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, TORT, OR OTHERWISE. DELTA FAUCET COMPANY SHALL NOT BE LIABLE FOR ANY DAMAGE TO THE FAUCET RESULTING FROM REASONABLE WEAR AND TEAR, MISUSE, ABUSE, NEGLECT OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS. Some states/provinces do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitations and exclusions may not apply to you.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

This is Delta Faucet Company's exclusive written warranty and the warranty is not transferable.

If you have any questions or concerns regarding our warranty, please call, mail or email us using our <u>Contact Form</u> or view our <u>Warranty FAQs</u> at <u>www.deltafaucet.com</u>.